



# PERMANENT SUPPORTIVE HOUSING

## Impact Report / March 2017

Because of you, people who lived on the streets for years now have safe, supportive places to call home. They have access to critical medical and behavioral health services. Some have jobs.

The effect of your support spreads even further. When the chronically homeless are housed, it frees up emergency shelter and other services desperately needed by individuals and families facing homelessness. This also impacts the broader community, saving millions of dollars in emergency services such as ER visits, 911 calls and incarcerations.

Your investment is creating results:

### The Goal:

Approximately 1,600 people in Maricopa County are chronically homeless. This means that they have been without a home continuously for a year or experienced four episodes of homelessness within a year. Most live with a disability or an addiction. By December 2020, our goal is to house 1,600 individuals experiencing chronic homelessness and provide the support services they need to remain housed.

### The Results:

To date, more than **1,200** people live in Permanent Supportive Housing in 11 fixed sites with multiple apartments in one location and several scattered across the Valley. VSUW is providing funding for



**94%** have remained housed, meaning they didn't return to the streets.



**90%** are accessing benefits such as veteran's benefits and food assistance.



**80%** increased their income.



Reduced ER and outpatient care by **80%**.



## We're Leveraging Your Investment:

Every \$2,000 in private funding through United Way leverages \$10,000 in public funding, primarily in housing vouchers. Through Valley of the Sun United Way's commitment to help fund support services and to use those funds to leverage other private and public resources, 1,200 formerly homeless individuals are receiving service through Permanent Supportive Housing. United Way funding is needed for 900 of these individuals while the other 300 are funded from other sources.

Our goal is to build a \$6 million endowment to assist in covering the costs of supportive services needs over time. Through your philanthropy, we have moved past the \$3.6 million mark and are working to secure an additional \$2.4 million .

## The Broader Economic Impact: Your investment is saving our community more than \$33M each year.

### Here's how:

LIVING IN CHRONIC HOMELESSNESS	LIVING IN PSH	SAVINGS
\$40,000 a person per year in ER, police responses, jail time*	\$12,000 a person per year	\$28,000 a person each year

**\$28,000 in savings x 1200 PSH residents =  
\$33.6M each year**

## Your Impact is Personal: Tonie's Story



Tonie will tell you that her story took some unexpected turns. She certainly wouldn't have guessed its chapters would include domestic violence, addiction and fleeing to Arizona to escape both. Or that she would live on the streets of the very place she thought would give her safety.

"I told myself, 'I didn't come to Arizona to fail'," says Tonie. Despite stays in shelters and transitional housing, she couldn't break the cycle that kept driving her back to homelessness. Permanent Supportive Housing transformed her life.

Permanent Supportive Housing provides a safe place to live, the daily essentials and the support services to beat homelessness long term. "They provide everything from a bed, to a shower curtain, to the soap, toilet paper, toothpaste, toothbrush, everything for the kitchen....Every part of the program every part of supportive housing is designed to help you succeed," says Tonie.

With the guidance of her case manager and life in a clean and sober environment, Tonie has been sober for more than two years. She has moved into her own 2-bedroom condo, has built a relationship with her son and is helping her goddaughter raise her two kids.

"One of the things you do if you want to stay clean and sober is you stay in a clean and sober environment. That's what supportive housing did for me, you know, it gave me room to grow and room to move forward."

Tonie is grateful for how PSH changed her story. She pays it forward by providing peer support to PSH residents and tells her story at AA meetings. "It only takes a couple of people to keep pushing forward and to show them that this program does work, it really does. I'm thankful for it."

\*Average costs according to ASU Morrison Institute study